



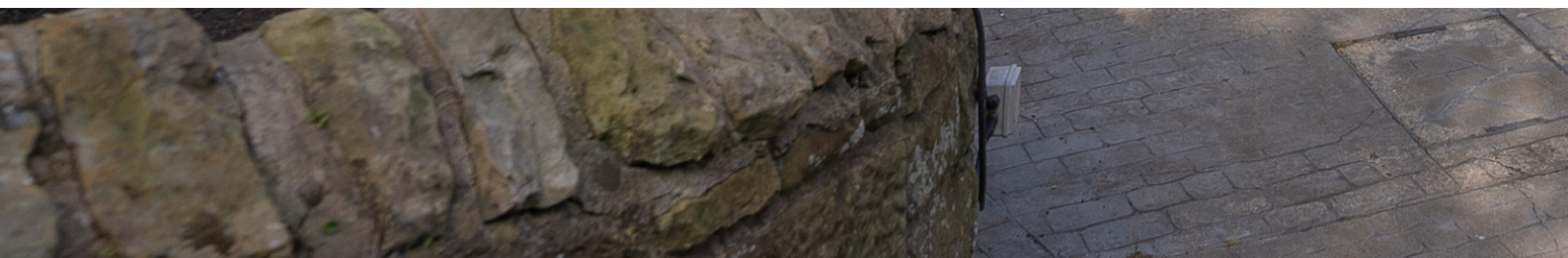
Summerhill

CARE HOME



Summerhill Care Home

— Luxury Residential Care Home for the Elderly —



Welcome

to Summerhill

Thank you for your enquiry regarding Summerhill Care Home. Our goal is to provide each of our residents with the very best facilities and care in beautiful and luxurious surroundings. We aim to promote individuality and independence, and encourage our residents to exercise choice in all aspects of their care.

We hope you find this brochure useful whilst you make this important decision for yourself or your relative. We invite you to visit Summerhill to meet our dedicated and highly trained staff, view our wonderful home and feel the warm and caring atmosphere. You may visit at any time, but if you call beforehand, we can arrange an appointment with either myself or another senior member of the care team.

If you have any queries, or would like any further information, please do not hesitate to contact me.

Thank you for your interest and I look forward to meeting you,

Yours Sincerely,
Caroline Thomas
Manager



Your Home







Summerhill is a homely, modern and tastefully decorated care home registered to provide long and short term accommodation and care for up to 29 residents. We aim to provide first rate facilities and care in beautiful and comfortable surroundings.



Bedrooms

Many bedrooms overlook the beautiful garden and some have direct access to the patio area through French doors. You are welcome to choose your bedroom from those available and you are invited to add your own personal effects. Arrangements can be made to accommodate couples wishing to share a room.

Most of our bedrooms are single occupancy and boast the following features:

-  Bright, spacious and attractively furnished
-  Outside Views
-  En-suite toilet, hand basin and shower
-  Rooms are cleaned daily
-  Telephone and television
-  High-tech nurse call system



This home is fantastic. The staff are wonderful; they are so caring and make sure residents are made to feel special.

Daughter of Resident | June 2023

Lounges & Dining Room

You can relax in any of our three plush, restful and stylishly arranged sitting rooms or quiet lounge. The display of lovely pictures, ornaments and flower arrangements add to the inviting and homely feel. The French doors offer you a magnificent, panoramic view of the charming landscaped garden. A large flat screen television, DVD player, high quality sound system and daily newspapers provide recreation and entertainment.

Our well appointed dining room is smartly arranged in restaurant style, so you can choose to dine with family or friends, or alone if you prefer.





Communal Areas

All of the communal areas at Summerhill are bright and spacious, spotlessly clean and attractively decorated.

A permanent maintenance person is employed to keep the home in perfect order. The home is suitably designed for easy wheelchair use. All doors are extra wide, an easy to operate lift provides access to the bedrooms on the first floor and a ramp from the lounge door at the back enables our less mobile residents to benefit from the lovely garden outside.



Landscaped Garden

At the rear of the home is a beautiful landscaped garden on two levels. A large decked area at first floor level overlooks the picturesque rockery. In all seasons, the grounds are kept neat and pretty and provide scenic and peaceful surroundings. A large patio with generous seating is particularly well used and appreciated in warm weather by residents and visitors.



“

My granny has been in for respite. She came home and told us she immediately wanted to put her name down for a permanent place. We were so happy with the care she received. My mum had her first holiday in five years, and I can't say thank you enough! The management team are truly caring, and this is obviously passed down.

Granddaughter of Resident | May 2023



Your Care

Summerhill is a residential care home owned by Raycare Ltd. The person in charge is Caroline Thomas who has over 20 years' experience in elderly care.

Caroline is passionate about providing every resident at Summerhill with the absolute best experience that the team at Summerhill can offer. Everyday provides another opportunity to make someone smile!

Summerhill has a home from home atmosphere, and we consider ourselves a family; many of our staff have been with us for many years.

Meet our Team

We provide both residential care and also care for those living with dementia, providing a calming environment with dementia trained staff around the clock. Our focus is upon enablement and reinforcing the skills that our residents have.

We pride ourselves on the support we provide, not just to our residents but to their families and friends, your family is our family. Our residents are at the heart of everything we do.

Supporting staff is Amanda Slater, she is the Deputy Manager at Summerhill and is committed to maintaining standards. Our compassionate and attentive carers are available 24 hours a day, we provide companionship and stimulation.

We have a varied activities programme and go on trips often.



Health & Wellbeing

The prime objective of our home is to promote and foster health and wellbeing. Prior to your admission, an assessment of need is performed by a senior member of the care team. You, your relatives and Doctors will be offered and encouraged to participate in the drafting of your Care Plan. This ensures that your care plan is as unique as you are. A review is conducted monthly, unless changes in your condition necessitate more frequent reviews. The District Nurse Team work alongside the GP and can be called on when necessary.

In case of illness, your relatives will be informed immediately and will be updated regularly on your recovery. If your family members wish to be present whilst you are ill, we can arrange suitable accommodation for them. If you will be using the home for convalescent purposes, you will be attended by one of our senior team members to prepare you for discharge home.



You are also invited
to benefit from:



Manicures



Dentist



Chiropodist



Occupational Therapy



Hydrotherapy



Hairdressing



Physiotherapy



Optician



The staff at Summerhill are friendly and professional, and they provide a high standard of care for their residents. The home has a range of activities and services available, including a range of social activities such as bingo and quizzes. Summerhill has become a second home to me, and the peace of mind I get knowing Mum is safe and happy is priceless!

Daughter of Resident | May 2023

Recreational Activities

At Summerhill, we offer you a varied and stimulating programme of entertaining activities. This includes exercise classes, relaxation, arts and crafts, poetry, bingo and flower arranging. Besides the weekly activities plan, there is a library, a DVD player, large flat screen television and a high quality sound system. Newspapers can be delivered daily. We have Wi-Fi throughout the home and residents are encouraged to utilise this. We also have access to tablets for skype, zoom and other platforms. An Amazon Alexa is available to any resident who would benefit from this.

We encourage you to pursue your own interests and hobbies and staff are delighted to assist whenever necessary. Family members and the community are always invited to volunteer with activities and events. You are welcome to host friends and relatives for meals or tea whenever you wish.



Events & Trips

Special events at Summerhill are special indeed when celebrated together. Birthdays, Christmas, Easter, Halloween and Bonfire night are all marked with joyful festivities, whilst garden parties, barbeques and theme days are planned regularly to enhance the cheerful atmosphere.

A minister visits Summerhill once a month and you can be taken to other religious services if you wish. Trips are organised outside the home to museums and tourist spots in a minibus and if you are able to use it, public transport is easily accessible.

Our residents delight in the surrounding area of Alnwick, with its variety of quaint, picturesque shops and cafes all within walking distance.



My mother received fantastic care from all members of staff.
Her meals were fabulous. I will be forever grateful for the care that you gave her.

Daughter of Resident | January 2023

Dining & Cuisine

Summerhill is well known for its superb restaurant reputation. Our cook's marvellous culinary skills translate into delectable home-cooked meals every day of the week. We offer an extensive, nutritious menu providing variety and choices, according to your preferences.

Meals are served in our elegant restaurant style dining room and are always appetising and well presented. You may dine in your own room if you wish and you can expect your meal to be hot, tasty and beautifully served. Assistance is always on hand at mealtimes should you require it. Visitors are welcome to join us for meals and we are happy to provide a private dining area.



Your Family

Summerhill is not just a home, but a family too. Everyone is made to feel welcome and cared for, and we value each resident's individuality. We have created an environment where you can really relax and be yourself.

- ⚠️ There is a modern, automatic fire safety system. We will carry out PAT tests on all electrical equipment brought into the home before use.
- 🚭 No smoking allowed inside, but an outdoor area is designated for smoking.
- 🔒 Every room has a locked cabinet and residents can insure their possessions.
- 🧺 The laundry facility is well equipped and well organised
- 🕒 24h Visitors are welcome at all times.

Philosophy of Care

At Summerhill, we aim to provide an exceptionally high level of care and to ensure that each resident is treated with utmost respect, their privacy protected and their dignity preserved. Our goal is to support individuality and independence and to encourage you to exercise choice in all aspects of your care. We are a home that makes you feel at home!



Mum moved to Summerhill for respite care and then temporary care. She eventually passed away at the end of January. The care and attention given by the staff was excellent. The attention to mum's sometimes complex needs was invaluable. The family were made to feel very welcome – part of the Summerhill family. Nothing we asked for was too much trouble. We would certainly recommend this home to anyone.

Daughter of Resident | February 2023

Statement of Purpose

Summerhill produces a Statement of Purpose, which is regularly reviewed and is available on request. The Care Quality Commission inspects the home regularly to ensure it complies with Care Standards. The report is available to all.

Reviews about Summerhill Care Home can be found at <https://www.carehome.co.uk/carehome.cfm/searchaz ref/10004525ROSA>.



Mum stayed with Summerhill care home for two weeks at the end of June. Couldn't ask for a nicer, more helpful team to look after her. Staff were always friendly and polite, always close by to help when help was required, and never complained. One staff member even phoned in from home to check if my mum had received her jug of water. Couldn't recommend them highly enough.

Son of Resident | July 2022



Looking forward to meeting you

manager@summerhillcare.com • 01665 602 203

www.summerhillcare.com

The Dunterns, Alnwick, Northumberland, NE66 1AL

